



BRANCH	PROGRAMS	FOCUS AREA
Employee Development Programs	Healthy Conversations	<ul style="list-style-type: none"> ➤ Why is it important to have richer conversations more regularly? ➤ How can tough and honest conversations be had? ➤ What are the impacts of poorly managed communication?
	Collaborative Skills	<ul style="list-style-type: none"> ➤ How to seek out collaborative opportunities ➤ A framework for collaboration within teams ➤ Collaborative techniques and behaviours
	Respectful Workplace	<ul style="list-style-type: none"> ➤ What are employee obligations in relation to discrimination, harassment and bullying? ➤ How can employees implement EEO principles in the workplace? ➤ What do I do if inappropriate behaviours are experienced?
	Collaborative Enterprise Negotiations	<ul style="list-style-type: none"> ➤ What is the best way to support negotiators who are embarking on enterprise bargaining? ➤ Why is rapport a powerful force that can promote mutually beneficial agreements? ➤ If negotiations involve a series of complex transactions how can we ensure our negotiators are informed to make better decisions?